

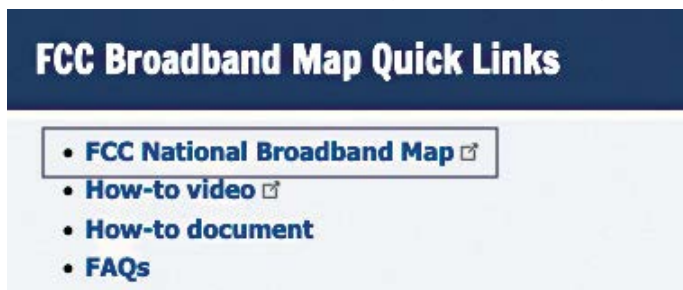
# CONNECTING ALL MISSOURIANS

Office of Broadband Development

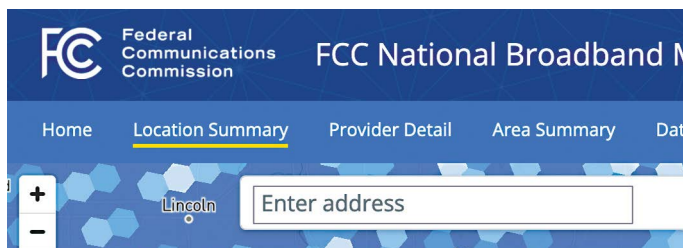
## How to Challenge the FCC's Broadband Map

The Federal Communications Commission recently released new maps that will determine what locations will be eligible for future broadband funding. You have an opportunity to tell the FCC where these maps are wrong. By doing so, you help make sure you, your neighbors, and people across the state do not miss out on a unique opportunity to get high-quality internet. The process is simple:

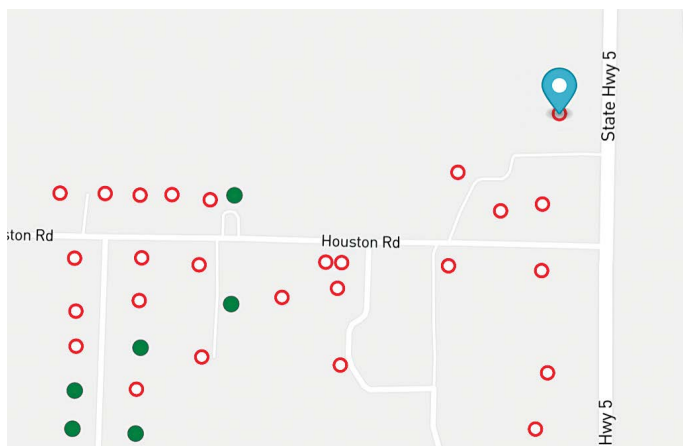
1. [Go to ded.mo.gov/getconnected](http://ded.mo.gov/getconnected)
2. Click on the "[FCC National Broadband Map](#)" link in the "Quick Links" section on the right side of the page.



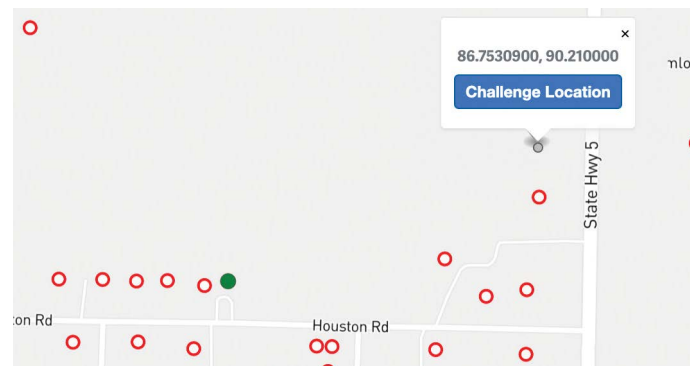
3. Enter your address



4. Check your dot:



- If your home or business is not one of the red or green dots on the map, click where the dot should be and then "Challenge Location."



- If you cannot subscribe to any of the services listed at your location, click "Availability Challenge" above the list of providers. Fill out the information requested and submit the form.

Residential | Business Availability Challenge

Provider	Technology	Down (Mbps)	Up (Mbps)	Chall.
Tin, Cann, & String	GSO Satellite	25	3	

5. **Tell your friends and neighbors:** More challenges in an area strengthen the case that it is not well served, and more challenges across the state means Missouri gets more funding to build broadband.

6. **Keep in touch:** The provider you challenged will have an opportunity to communicate with you and the FCC to make the case that they do serve your location. Be responsive. If they can't provide the service described, it will be taken off the map.

You can find a video walking you through the process at [ded.mo.gov/fcc-video](http://ded.mo.gov/fcc-video), a more in-depth how-to at [ded.mo.gov/fcc-how-to](http://ded.mo.gov/fcc-how-to), and frequently asked questions at [ded.mo.gov/fcc-faqs](http://ded.mo.gov/fcc-faqs).

Go to your local University of Missouri Extension office if you need help filing the challenge or just need a computer and an internet connection to do so. To find your Extension office, visit [extension.missouri.edu/locations](http://extension.missouri.edu/locations). Email questions to [broadband@ded.mo.gov](mailto:broadband@ded.mo.gov).